ELECTRONIC MATCH CARD - FREQUENTLY ASKED QUESTIONS

ARE THERE TWO VERSIONS OF ELECTRONIC MATCH CARD (EMC)?

Yes, Electronic Match Card (EMC) can be accessed via a **Desktop or Mobile** via a web browser. The desktop version can be access via a mobile device but is not optimised, so it is best to use the specific mobile version. Your login details are the same for both versions. Desktop (access via the Competition Management Module on GMS), mobile version can be accessed HERE.

WHY CAN I NOT SEE A PLAYER IN MY LINE-UP WHEN I SEARCH FOR THEM?

If a player is not showing when searched for whilst entering a line-up, there are two points that need checking:

- The player has been Registered to the Club on GMS.
- The player has been assigned to the relevant Playing Squad of the Team of the line-up in question, this can be checked in the 'Team Management' module in GMS by choosing the relevant team and viewing the 'Playing Squad' menu.

CAN A CLUB HAVE MORE THAN ONE EMC ADMINISTRATOR?

Yes, clubs can assign as many Match Card Administrators (MCAs) as they wish. All MCAs will receive each submitted EMC for their Club.

I AM HAVING TROUBLE ENTERING THE RESULT AND SUBMITTING MY EMC AS I HAVE POOR SIGNAL AND I HAVE NO ACCESS TO WIFI. WHAT DO I DO?

Both Team Managers should Submit the Result to their Leagues Own Whatsapp Group at all times.
The EMC can then be submitted once you have reception, but By 6pm Sunday Latest.

HOW DO I SIGN UP / GET MY LOGIN DETAILS?

In order to get access to the EMC you will need to have a record in GMS, plus have the **Role of Match Card Administrator** and an appropriate permission level (1,3 or 5) in GMS at your Club.

WHAT IS THE DEADLINE FOR COMPLETING RESULTS ON THE ELECTRONIC MATCH CARD?

Each Sunday by 6pm.

I HAVE AN ISSUE WITH MY MATCH CARD, WHAT IS THE PROCESS TO REPORT ISSUES AND GET HELP?

For assistance with a competition query (regulations, deadlines, match details etc.) please contact your League Secretary For assistance with a technical issue, you should contact the GMS Help Portal, detailing your issue, the steps you have taken, ideally with screenshots and the version of Match Card (desktop or mobile) that you are using.